From: Residential Facilities <resfacilities@umd.edu>

Date: Wed, Sep 19, 2018 at 8:04 PM

Subject: \*\*Update\*\* FACILITIES NOTIFICATION: Elkton Hall -- Information for Residents

To: Residential Facilities SHARED <resfacilities@umd.edu>

Dear Elkton Hall Residents,

We wanted to follow up on our email from earlier today with information about work that was completed today and to let you know the work we anticipate we will be doing tomorrow.

Residential Facilities staff responding to reports of mold from Elkton Hall completed inspections and remediation in the majority of rooms that had called in Service Requests on floors 2, 3, 4, and 8. Tomorrow between 9:00AM-3:30PM, we anticipate resuming inspections and remediation on floor 8, and starting on floor 7, then to 6, 5 and onto 1 (some of this work will likely continue into Friday as well). We will also continue to work to respond to new Service Requests as they are called in. We encourage residents to check their rooms for any issues regarding mold growth and call the 24 hour service center at 301-314-9675 as soon as possible to report any issues.

If you or your roommmate have called in a Service Request related to mold or humidity issues in your room, Residential Facilities staff will be coming to your room to inspect your fan coil unit, windows, walls, floors, and furniture for any mold-related issues. If we find growth on walls, floors, or other non-porous surfaces in the room, we will clean those areas.

If we find mold growth on furniture in your room, the furniture will need to be removed and replaced with clean furniture. If you are not present in the room when our staff comes to complete an inspection or replace the furniture, our staff will need to move your belongings out of/off of the furniture in order to replace it.

If you believe you have mold growth on any of your furniture, please remove personal belongings from the piece of furniture so that our staff can remove it without handling your items.

As our staff completes inspections and identifies pieces of furniture to be replaced, they are putting pieces of blue tape on the furniture to identify those pieces. If you see blue tape on a piece of furniture, please leave it in place and anticipate that furniture will be removed. Given the scope of this concern in Elkton Hall, we are unable to accommodate appointments for the removal of furniture at this time or give you an exact time that our staff will be inspecting your room.

We appreciate all of the cooperation and patience all of the residents of Elkton have demonstrated as we work to fix this issue. If you have questions or concerns, please reply to this email. If you need to report an issue in your room, please call out 24 hour service center at 301-314-9675.

Sincerely,

Kelly Ridings

Residential Facilities